

Training Magazine 2026 Conference and Exposition

Session Name: Training Gone Wild: Lessons Learned Launching Disney’s Animal Kingdom

Session Date: February 23, 2026

Session Facilitator: Lenn Millbower, The Mouse Man™

One Hour Presentation, first day of the conference, 200+ attendees, 85 evaluations

		Strongly Agree ←————→ Strongly Disagree				
		5	4	3	2	1
1.	This session was valuable, and I would recommend it to other attendees:	72%	28%			0%
2.	This session was well designed (pacing, adequate time for Q&A).	75%	25%			0%
3.	This session had content I will be able to apply at work immediately.	86%	14%			0%
4.	This session could have a long-term impact on my organization.	79%	21%			0%
5.	The facilitation was engaging and conducive to how I learn best.	84%	12%			0%
6.	What I liked best about this session:					
	<ul style="list-style-type: none"> • It’s wonderful to hear Disney topics at a conference at Walt Disney World. • Lenn has an engaging style that draws the viewer into the mindset of the Disney experience. • Keep “imagining” the minds of your students, as they will in turn share your methods in their own training! • WELL DONE! • Lenn was down to earth and kept it moving. • Great stories. • Behind the scenes opening and great training stories. • Loved the storytelling. • How to respond with the “Panic in 3D” model. • Loved the takeaways. • Loved this training! • The energy Lenn brought • Vert engaging. • Fun trivia and facts. • Amazing presentation. • Seeing behind the scenes at Disney training. • The takeaways and the speaker. • Takeaway to use new employees ‘fresh eyes’ to help enhance the organization. • The training concepts aren’t just theory but have real world actions and applications. • Examples, ideas, and concepts • Very relatable. • Loved the CAST acronym. • Head SPACE acronym will be helpful to us along with getting them excited. • The line, Logic proves. Emotion moves. • During orientation, place the policies and procedures in context. • The presenter and flow of the information. • I loved the storytelling and connections made to training. • During orientation share what gets them excited, not what gets them fired. • He spoke passionately. • Speaker was very engaging and fun. 					

- Lenn was very engaging.
 - The topic.
 - Real world examples – how Disney's Animal Kingdom was brought to life.
 - Interesting topic.
 - Lenn is so engaging – best speaker!
 - I liked his clear examples and his storytelling as well as his imaginative examples wrapped in storytelling
 - Clear takeaways
 - Was attracted to this session because of the connection/interest in Disney. I've heard many others from Disney speak in the past. This was very different. Much more of a personal experiences. Data and facts during decision making, etc.
 - How to manage chaos better.
 - The visuals and storytelling.
 - Presentation, facilitation skills.
 - Storytelling and frameworks.
 - It was real world.
 - His use of real-world examples to get his message across
 - The storytelling that related my work to Disney
 - Hearing about the development of DAK and the relating it to our training challenges.
 - Great explanations
 - Incredibly applicable, engaging and fun. Great use of storytelling and phonemical use of images on slides.
 - Lenn's focus on growth and positivity.
 - So engaging!
 - Interactive.
 - Fun facts.
 - Good, actionable advice for onboarding.
 - The stories.
 - It was relatable and encouraging to apply new ideas in my work team.
 - The presentation was engaging w/storytelling.
 - Examples of when the park opened.
 - The storytelling and acronyms.
 - The 3D model.
 - The fun facts. Make you realize training doesn't have to be boring even if the topic isn't always exciting.
 - Everything! All valuable practical information.
 - Storytelling wrapped into content.
 - The ideas are based on lessons learned.
 - Anecdotes, storytelling.
 - It was very engaging and something that can be used immediately
 - Engaging storytelling, insightful, actionable.
7. Something you'd like the facilitator to know:
- Thanks for your stories. Made it very interesting,
 - I missed the costumes and music you usually do.
 - The sound was overwhelming.
 - Loved this training.
 - Amazing presentation.
 - You have excellent communication skills and are a great storyteller.
 - No comments. Well done!
 - Great storytelling and humor.
 - THANK YOU!
 - Thank you for continuing to share your expertise and experience.
 - 3D acronym, making orientation engaging through emotion.
 - His Disney experience.
 - The speaker was authentic, engaging, and fun.
 - Stay longer on each slide.

- He's very engaging and I didn't want the session to end.
- I really enjoyed this session. Great job!
- Storytelling!
- He did great.
- This was a great breakout session. Thank you!
- He's awesome.
- Cool speaker.
- Keep coming back to the Training Conference!
- He's human and relatable.
- More interaction.
- Thanks for the personal touch.
- Great inspiration.
- Great job.
- Keep up the great stories.
- I found his stories very engaging and find his mindset on training to be incredible.
- Great engagement.
- Very engaging.
- Please do more sessions on your experiences and lessons!
- Thank you!!
- Very relevant ideas well told with stories. Thank you!
- Keep doing what you do!! I look forward to your sessions every year.
- Fantastic. Thank you!
- He is engaging and I really enjoyed the session and great takeaways.
- This was such an exciting way to start the conference.
- A tiny bit disjointed but great info.
- Great job.
- You are an amazing trainer - easy to follow and fun! Thank you!
- Thank you for your work on AK. My family and I have had wonderful timers there.
- I always enjoy your sessions. Thanks for sharing your experiences.
- He was amazing.
- Thank you. Training can be fun.

Notes:

- Attendance held firm for the entire session, with only one walkout.
- The focus of the session was the presenter's experience on the opening crew for Disney's Animal Kingdom.
- The comments listed above are verbatim participant feedback with the occasional exception of when adding a word or two would clarify the participant's point for someone who did not attend the session.
- This session was the first at the conference. The evaluation scores and comments reflect reactions to an initial session without comparative data to other conference sessions.
- The room had terrible acoustics.
- The music slide was a bit loud though the slides were very well done but otherwise I enjoyed the presentation.